

Community Conflict Resolution



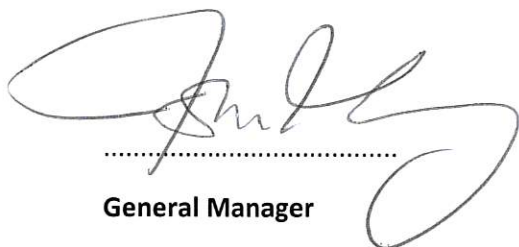
Pacific Reef Fisheries will engage the community in accordance with its Stakeholder Engagement Plan and respond to any issues raised in accordance with the PRF Dispute & Grievance procedure.

PRF believes open communication and feedback is essential for resolution of conflicts and grievances. A community member, neighbour or group who considers that they have a dispute or grievance should raise the matter with the company as a first step towards resolution.

Pacific Reef Fisheries is open to listening and resolving community complaints and will engage in timely, fair and effective management to resolve any complaints.

All company staff involved should be aware of the possible ramifications of their actions when dealing with community issues. They must ensure that all community members are treated with fairness, equality and respect.

No community member will be intimidated or unfairly treated in any respect to resolve an issue.



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General Manager

Mr. John Moloney